DesIDEA Software Technologies Pvt Ltd.

Suite # 601 & 602, Block - D, Cyber Gateway,
HITEC City, Hyderabad - 500081, INDIA.
Phone: 908-837-9100
Fax: 908-837-9503
Website: www.DesIDEA.com

DesIDEA Software Technologies Pvt Ltd

QMS Quality Polices

All DesIDEA publications contain proprietary confidential information of DesIDEA Software Technologies Pvt Ltd and its possession and use are subject to restrictions set forth by DesIDEA Software Technologies Pvt Ltd as described in the non-disclosure agreement and/or license agreement.

DesIDEA Software Technologies Pvt Ltd.

Suite # 601 & 602, Block - D, Cyber Gateway,
HITEC City, Hyderabad - 500081, INDIA.
Phone: 908-837-9100
Fax: 908-837-9503
Website: www.DesIDEA.com

Item	Description			
Document Title:	QUALITY MANAGEMENT SYSTEM MANUAL			
Document ID:	DI-QAG-003		Version:	Initial
Classification	Public	Restricted	✓ Internal	Confidential
Status:	In Review	Type:	DOC	
Publish Date:	05/04/2021			

Version Number	Date	Author(s)	Remark
1.0	05/04/2021	Yeramreddy Narender Reddy	Initial Release
Version Number		Reviewer(s)	Remark
1.0	05/04/2021	• DesIDEA Quality Assurance Group (QAG) • DesIDEA Management	
Version Number		Approver(s)	Remark
1.0	05/04/2021	Director	

DesIDEA Software Technologies Pvt Ltd.

Suite # 601 & 602, Block - D, Cyber Gateway,
HITEC City, Hyderabad - 500081, INDIA.
Phone: 908-837-9100
Fax: 908-837-9503
Website: www.DesIDEA.com

Organization's Quality Policy

DesIDEA is determined to exceed customer's expectations by providing cost effective quality solutions. We will empower our employees to proactively support continual improvement with commitment to ethics.

DesIDEA' s products & services are customer-centric. Everyone that interacts with our organization is a customer and we are committed to enhance customer satisfaction by delivering quality software through continual improvement of processes and performance.

Detailed Policy Statements

1. The Management and personals of our company are committed to provide high **Quality Management Services** by continuous improvement.
2. Our **Center of Excellence** will provide Leadership, Best Practices, Processes, Skills and Tools to provide subject matter guidance to deliver tangible services to the customer within the budget and schedule.
3. We will consistently provide products and services that meet or exceed the requirements and expectations of our customers.
4. We will actively pursue ever-improving quality through programs that enable each employee to do their job right the first time and every time.
5. Understanding and evaluating market needs and trying to improve customer satisfaction is primary goal.
6. Our Human Resource Management is committed to develop employees' skills time to time to enable them to contribute to continual improvement of the quality processes.
7. We are committed to provide defect free software products conforming to customer requirements on time by complying with the requirements of our quality management system and continuously improving its effectiveness through management reviews of the quality objectives.
   DesIDEA Quality Policy is committed to
   - comply with **ISO 9001:2015** requirements
   - comply with customer quality requirements
   - continually improve the effectiveness of the quality management system
8. We at **DesIDEA** committed to excel in providing comprehensive IT Services and Software Solutions in the areas related to Mobile applications including SAP certified solutions to delight our customers through;
   - Respecting all stakeholders
   - Recognizing all associates for their achievements
   - Emphasis on best-in-class inputs
   - Best technologies and exceptional skills
   - Framework for setting quality objectives;
   - Comply applicable statutory & other requirements
9. It will be our endeavor to create a culture of Total Quality where continuous improvement of our people, our processes, our services and our products become a way of life.
10. Each employee of the company made aware of the importance of this Quality Policy and be encouraged to contribute to the success of the **Quality Management System.**

Director: Bodepudi Appaiah

Date: 05/04/2021